



GRIEVANCE AND REDRESSAL CELL SOUTH SALMARA COLLEGE

Date of Estd 28-12--2020

GRIEVANCE AND REDRESSAL CELL of SOUTH SALMARA COLLEGE is constituted on 28th December 2020 at 1 P.M. in the staff meeting of the college taking Mr. Joynal Abedin Ahmed on the chair in which all members of teaching and non teaching staffs of the college is present, vide resolution No 1 of its meeting to develop an accountable and responsive attitude among all students so that a harmonious educational atmosphere is maintained in the institute.

South Salmara College has its Grievance and Redressal cell consisting of one member secretary and four other members from teaching and non teaching staffs. The principal of the college is appellate authority of the cell.

The composition of the Grievance and Redressal Cell as follows

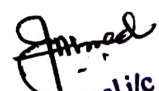
SL NO	Names	Designation	Contact Details
1	Mr. Joynal Abedin Ahmed	Appellate Authority	9957091984
2	Mr. Nuruzzaman Mollah	Member Secretary	9957412607
3	Mr. Aminur Islam	Member	700586114
4	Dr. Mozibor Rahman	Member	9954035910
5	Dr. Amir Hussain Choudhury	Member	6001266870
6	Abdul Waresh Ali	Member	9954211498

AIM:

The main functions of the cell are to look after the complaints lodged by any students and judge its merit. Anyone with a genuine grievance may approach the member secretary in person. If an individual is unwilling to appear in person, grievances may be dropped in writing in the letter box/ suggestion box of grievance and redressal cell at office of the college.

OBJECTIVES

The main objective of the cell is to develop an accountable and responsive attitude among all the students so that a harmonious educational atmosphere is maintained in the institute. This is constituted to solve the problems reported by the students of the college with the aim and objectives of upholding the dignity of the college by ensuring a strife free atmosphere in the college through the promotion of cordial students- teachers' relationship, and students-students relationship etc. It also encourages the students to express their problems/grievances freely and frankly without any fear of being victimized, any kind of mental or physical harassment, complaints regarding classroom management, teaching methods of teachers, completion of syllabus etc, if and when they arise.


Principal i/c
South Salmara College

GRIEVANCE AND REDRESSAL CEL
SOUTH SALMARA COLLEGE
ANNUAL REPORT FOR THE SESSION 2022-2023

The Grievance & Redressal Cell of South Salmara College was established to address resolve grievance faced by students, staff, and other stakeholders within the institution. This report provides a detailed the grievance received, resolution provided and the effectiveness of the Cell during the session 2022-2023

The Grievance and Reddressal Cell successfully addressed and resolved two nos of grievance during the session 2022-2023, contributing to a more harmonious and efficient institutional environment. Continued efforts and improvements will be made to ensure the GRC remains an effective platform for addressing concern.

Number Grievances during Session 2022-2023

Reported	Resolved	Remarks
2	2	

Nuruzzaman Mollah
Member Secretary
Grievance & Redressal Cell,
IQAC, South Salmara College



South Salmara College, South Salmara

District: South Salmara- Mankachar

Date:-28-03-2023

Circular

A meeting of Grievance & Redressal Cell, IQAC of South Salmara College is scheduled on 1st April 2023 at 1.00 p.m at teachers' common room to dispose of the case of Monirul Islam Ahmed and Arifa Begum

Nuruzzaman Mollah

Member Secretary

Member Secretary
Grievance & Redressal Cell,
IQAC, South Salmara College

1. Aminur Islam
2. Dr. Mozibor Rahman
3. Amir Hussain Choudhury
4. Abdul Wareh Ali



South Salmara College, South Salmara

District: South Salmara- Mankachar

Minutes of the Grievance & Redressal Cell, IQAC of South Salmara College held on 01st April 2023 at 1.00 p.m at teachers' common room

The following members were present.

1. Nuruzzaman Mollah
2. Aminur Islam
3. Dr. Mozibor Rahman
4. Amir Hussain Choudhury
5. Abdul Waresh Ali

At the outset, the member secretary welcomed the cell members. After through discussion the meeting comes to the following decisions.

1. The accused students shall not meet each other in classroom, barandha, library office or playground from today onwards.
2. They shall not use mobile phone in college premises. They shall only be allowed to use mobile phone under dire necessary with due permission of competent authority.
3. They shall submit an undertaking that they shall not do any uncongenial and unruly activities that may spoil the healthy academic environment of the college.

The meeting comes to an end with vote of thanks from the chairperson.

Nuruzzaman Mollah
Member Secretary
Grievance & Redressal Cell,
IQAC, South Salmara College
1/04/2023



South Salmara College, South Salmara

District: South Salmara- Mankachar

Date:-09-05-2023

Circular

A meeting Grievance & Redressal Cell, IQAC of South Salmara College is scheduled on 11th May 2022 at 11.00 a.m at library room of the college discuss about the grievance raise by Shahin Alom Sarkar of B.A. Second semester against Rofique Alom Sarkar of B.A. Second semester.

Nuruzzaman Mollah

Member Secretary

Member Secretary
Grievance & Redressal Cell,
South Salmara College

1. Aminur Islam



2. Dr. Mozibor Rahman



3. Amir Hussain Choudhury



4. Abdul Wares Ali



South Salmara College, South Salmara

District: South Salmara- Mankachar

Minutes of the Grievance & Redressal Cell, IQAC of South Salmara College held on 11th May 2022 at 11.00 a.m at library room of the college.

The following members were present.

1. Nuruzzaman Mollah

2. Aminur Islam

3. Dr. Mozibor Rahman

4. Amir Hussain Choudhury

5. Abdul Waresh Ali

At the outset, the member secretary welcomed the cell members. After through discussion the meeting comes to the following decisions.

1. Rofiqul Alom Sarkar should apologies to Shahin Alom Sarkar as he makes mistake.
2. If Rofiqul Alom Sarkar do some kind of offence in future the college authority will be compelled to take exemplary punishment to him.
3. Shahin Alom Sarkar should apologies to in-charge teachers and other teachers as he express his dissatisfaction on simple packet lunch. He is warned not to sit on teachers' bikes in the college campus next time.

The meeting comes to an end with vote of thanks from the chairperson.

Nuruzzaman Mollah
11/5/23

Member Secretary
Grievance & Redressal Cell,
IQAC, South Salmara College